ON TREND. ON TIME. ON BUDGET.

MOTIVATION AND PRODUCTIVITY IMPROVEMENT PROGRAM

Field Sales & Service Professionals

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THE POWER OF PROMOTIONAL PRODUCTS

Field Sales & Service Professional

This proven program was designed to increase motivation, productivity and engagement of field sales and service professionals. Research shows that focusing on these three areas is critical to reaching field productivity goals. The promotional products chosen for this program were selected to motivate and enable employees to be more efficient throughout the work day.

Promotional products remain less expensive per impression than most other forms of advertising. The investment in ad specialties is modest, more targeted and allows for much greater levels of interaction with consumers than other forms of advertising.

This illustrates the power of promotional products:

- 83% of respondents like receiving a promotional product with an advertising message
- 88% recalled the advertiser
- 82% own 1 to 10 promotional products
- 53% use promotional products once a week or more

Promotional products can play a key part in your comprehensive employee productivity program with a core focus on the following:

- Improving motivation and productivity through engagement
- Increasing sales revenue

Stats provided by PPAI





IMPROVED PRODUCTIVITY

A typical organization spends \$24k per person on improving productivity. *Salesforce



REVENUE TARGETS

79% of companies say improving productivity of sales reps is the #1 driver of hitting revenue targets.

*Salesforce



EMPLOYEE TURNOVER

Sales is a notoriously high-turnover field, through engagement, 51% are less likely to leave an organization. *Gallup

It is challenging to keep outside sales and service employees motivated and engaged. Studies show that employee engagement scores are often lowest among field sales and service employees, which leads to high turnover in roles where turnover is most expensive and directly impacts the customer experience.

Company culture and field sales culture rarely align. Many of the initiatives designed to bolster company culture and employee engagement simply don't apply to field sales employees.



Research shows that engaged employees are more productive, resulting in a more profitable organization and improved customer experience. We have identified ways to increase field sales and service employees productivity through the use of promotional products that engage and motivate.

We looked at the daily activity of field staff to identify ways to ease stress, improve efficiencies and keep them motivated throughout the day with the use of promotional products. As they navigate their day, field sales and service workers need to stay organized, energized and nourished as they are often running from one customer visit to the next.

In addition, we've found that the way the field staff conducts their daily business relies heavily on the use of technology. Therefore, the use of tablets and smartphones has become critical for managing schedules, customer presentations and maintaining accurate documentation.

For these reasons, we recommended an assortment of travel organizers, business bags, drinkware and coolers to help manage an often busy and stressful day in the field.

Another way to motivate field staff is through engaging them in friendly competition. A structured competition has been proven to increase performance numbers and morale for everyone in the field. It also lets the external employees feel more connected to the organization. As a motivational tool we created a sales incentive program with a tiered product reward offering that included the following products: high-end electronics, travel, health and wellness and business bags.

RESULTS

The comprehensive program was executed over a one-year period to keep employees happy, engaged and focused on meeting their performance goals. The program was a great success as 63% of sales and service employees exceeded their performance goals. In addition, the company's annual employee engagement survey showed significant improvement from the prior year.

FIELD SALES AND SERVICE PROFESSIONALS: MOTIVATION AND PRODUCTIVITY IMPROVEMENT PROGRAM

EFFICIENCY KIT

Stay Organized



#6418

Stay Hydrated



#80015

Stay Nourished



#9048

ENGAGEMENT KIT:

Stay Healthy



#70370

Stay Focused



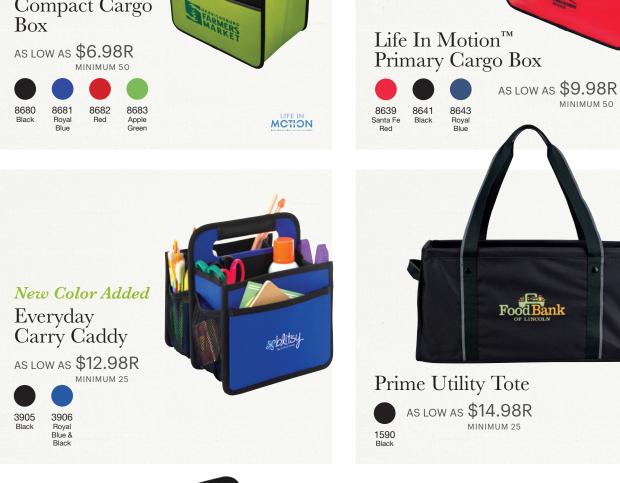
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Stay Connected



#70239





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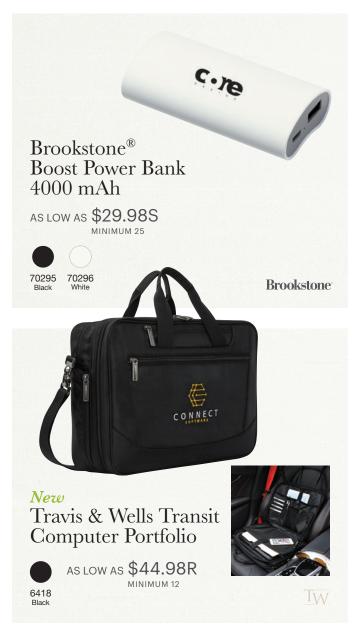
























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