

Maryland Match – General Information

Printing Colors:

A. With the exception of CMYK colors (4-color process), orders will be matched to your specified Pantone ink colors. If a color swatch is supplied and the Pantone number is not indicated on your order, the factory will select the closest Pantone equivalent and use that number as a reference for color matching. The universal Pantone number provides a definite color target to hit on new and repeat orders.

B. Normal color variations: Every effort will be made to closely match the chosen Pantone colors but exact matches are not guaranteed due to the different contents of Pantone paper and the product paper stocks. Also, it is strongly recommended to use a solid PMS color vs CMYK for all designs that have a solid background color.

C. Press proofs: Variations in paper mill stocks, ink formulations, and pressroom conditions can result in a slight difference between the press proof colors and the colors of the actual finished job.

Shipping: Freight will be prepaid and charged back from F.O.B. point per prevailing common carrier or U.P.S. rates.

A. Freight charges pre-quoted by the office are estimations only. Actual costs are determined by the carrier's waybill upon shipment. The factory is not responsible any cost differences.

B. Title passes to the consignee upon pick-up by the carrier. If any shipment is refused upon delivery, the customer is responsible for both return and re-delivery charges.

C. The factory is not accountable for any delivery delays due to acts of war or terrorism, port stoppages, Customs inspections, trucker strikes, slow-downs, accidents, breakdowns, or other problems in transit.

D. Drop shipments to 2 or more locations: the minimum quantity for each drop is one standard shipping carton. There are no special handling charges for this service.

E. U.P.S. shipments: A \$10.00 handling charge will be applied to each shipment plus \$3.00 per carton for insurance.

Storage Charges and Re-delivery charges:

A. Shipments refused and returned to the factory's warehouse will be charged \$30.00 from the first day to the end of the month of arrival. Thereafter, returned shipments will incur storage fees of \$3.00 per carton per month. Customer is also responsible for the cost of the returning freight and re-delivery freight.

B. Scheduled shipments held for credit reasons or by customer's request will be assessed monthly at \$3.00 per carton.

Overruns or Underruns: Every attempt will be made to ship the exact quantity on your order, but we reserve the right to ship up to 10% over or under the quantity ordered and to invoice accordingly.

Sales Tax:

Sales tax is collected nationwide from all applicable states. Tax exempt? A copy of your tax exempt certificate is required at the time of placing your order.

Order Cancellations:

A. Minimum charge is \$25.00.

B. Orders cancelled during preparation or production will be charged for all processed work, including setup, proofs, film separations, plates, and dies.

C. Orders completed at time of cancellation will be charged at full price.

Our Guarantee: We guarantee our products against defects in workmanship and incorrect imprints.

If we are at fault on either of these points we will re-make your job