

Totally Bamboo

Promotional Products

Laser Engraving & UV Printing Specifications



Terms & Conditions

Important Information

For fastest service, please provide complete PO including the following:

- Customer Name, Billing Address and Contact information Product name & Style number
- Quantity
- Correct Unit Price & Set-up Charges
- Ship-to Location
- Art file with imprint size & location
- Due Date / In-hand date

Fees:

- Set-up Fee: \$50(V), waived for exact reorders
- Copy Change Fee: \$12.50(V) / copy change
- Personalization Fee: \$4.40(V) / unit
- Drop Ship Fee: \$7.50(V) / additional shipping location

Artwork Size:

Listed pricing includes up to 2 square inches of engraved or UV printed artwork. Larger artwork will incur a per-unit fee of \$0.63(V) per additional square inch.

Virtual Proof:

A virtual proof of the artwork will be provided for approval upon receipt of a purchase order. Totally Bamboo offers one free artwork revision. Additional artwork revisions may incur additional fees.

Production Time:

Once the virtual proof is confirmed and the order is complete, typical production time is 7 to 10 business days. Orders and proofs must be acknowledged in writing via email. Production time may vary with seasonality. Rush service may be available for an additional fee.

Canceled Orders:

Canceled orders will be subject to all costs incurred.

Returns:

Returns will only be considered for product that has not been engraved and is in resaleable condition. Contact Totally Bamboo within five business days of receipt of merchandise if there is an issue. All returns must have a return authorization (RA) from authorized Totally Bamboo personnel.



Laser Engraving

Art File Format and Setup:

Artwork must be provided in a single-color vector format (EPS, AI, or PDF).

If vector format is not available, please provide artwork at a minimum of 300 dpi and sized twice as large as the intended production artwork size. Converting non-vector artwork may incur additional fees.

Because laser engraving produces a single-color result. All logos and artwork should be solid black only, with no grayscale, shading, gradients, or solid white areas. Any white areas in the design should be knocked out (transparent), allowing the natural surface of the product to show through.

Example:



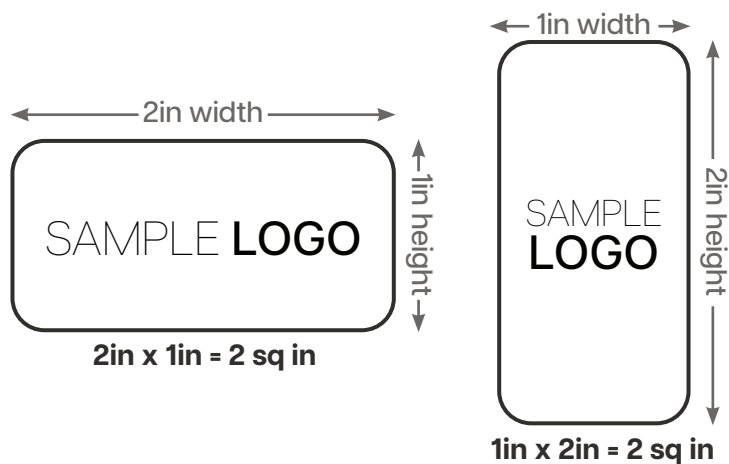
White Area



Artwork Size:

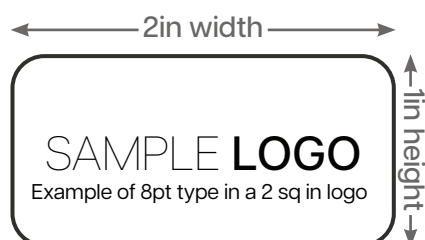
Listed pricing includes up to 2 square inches of engraved or UV printed artwork. Larger artwork will incur a per-unit fee of \$0.63(V) per additional square inch.

To calculate square inches, multiply the width and the height of the logo



Type Size:

For legibility, all type needs to be 8 points or larger after the logo is adjusted to the desired size.



Note: For the best engraving results, small 8pt type should be regular weight. Bold fonts may become illegible.

Available Fonts for Typesetting

The following fonts produce high quality legible engraved type at 8pts or larger.

Arial

Century Gothic

Tahoma Bold

Times New Roman

COPPERPLATE GOTHIC BOLD

Minimum Line and Stroke Weight

All line detail and stroke weight in logo artwork must be a **minimum of .05mm or .15pts**

Example



Laser Engraving Variations in Bamboo

Bamboo is a natural product and, as such, each product will have slight variations in color and appearance. The natural color of the laser engraved artwork is produced by the caramelization of sugar in the bamboo fibers. The amount of sugar in each product will vary and, as a result, variations in the darkness of the laser engraving will naturally occur.

The images below show examples of these variations that may occur from bamboo product to bamboo product. **Please note that similar variations may occur in your order as well.**



UV Printing

Art File Format and Setup:

The preferred file formats for UV printing are vector based (EPS, AI, or PDF). Raster artwork and photos should be high-resolution uncompressed TIFF and transparent PNG files (at 300 DPI minimum).

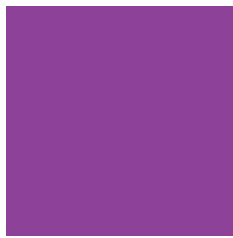
For the most accurate color reproduction, if possible, please submit all artwork in CMYK color mode. Our UV printing process uses CMYK inks, so artwork supplied in RGB will be converted to CMYK prior to printing.

Because RGB and CMYK use different color gamuts, some colors—particularly bright, vibrant, or highly saturated tones—may shift in appearance during conversion. As a result, the final printed colors may differ from how the artwork appears on screen.

To help minimize unexpected color variations, we recommend converting your artwork to CMYK and reviewing the colors before submitting your final files.

Example:

This shows the same purple in RGB and CMYK



RGB: Purple

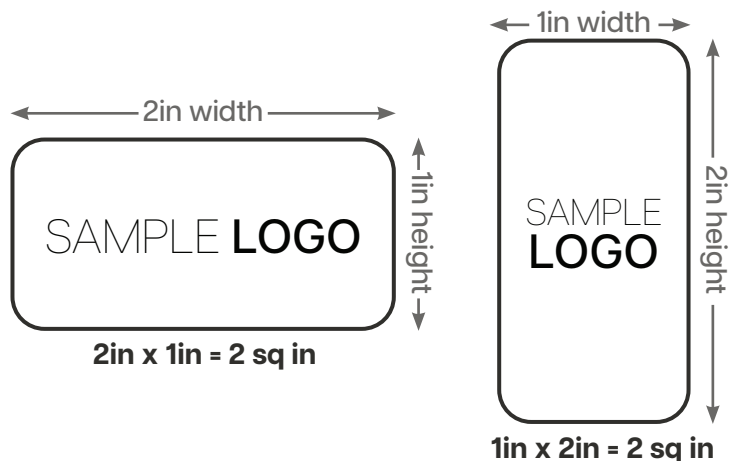


CMYK: Purple

Artwork Size:

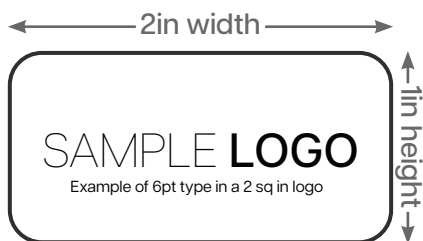
Listed pricing includes up to 2 square inches of engraved or UV printed artwork. Larger artwork will incur a per-unit fee of \$0.63(V) per additional square inch.

To calculate square inches, multiply the width and the height of the logo



Type Size:

For legibility, all type needs to be 6 points or larger after the logo is adjusted to the desired size.



Minimum Line and Stroke Weight

All line detail and stroke weight in logo artwork must be a **minimum of .18mm or .5pts**

Example



Contact

Please feel free to reach out to our team with any questions or concerns.

E: PromoTeam@TotallyBamboo.com

P: 760-471-6600

TotallyBambooPromo.com

ASI: #91565, UPIC: tbamboo, PPAI: #408801, SAGE: #68666